



Agenda

**Notice of a
public**

meeting of: Scarborough and Whitby Area Constituency Committee

To: Councillors Joe Plant (Chair), Clive Pearson (Vice-Chair), Andrew Backhouse, Derek Bastiman, Eric Broadbent, David Chance, Liz Colling, David Jeffels, Janet Jefferson, Andrew Jenkinson, Tony Randerson, Roberta Swiers and Callum Walsh.

Date: Friday 26th March 2021

Time: 10:30am

Venue: Remote meeting held via Microsoft Teams

Pursuant to The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority Police and Crime Panel Meetings) (England and Wales) Regulations 2020, this meeting will be held using video conferencing with a live broadcast to the Council's YouTube site. Further information on this is available on the committee pages on the Council website -

<https://democracy.northyorks.gov.uk/>

The meeting will be available to view once the meeting commences, via the following link - www.northyorks.gov.uk/livemeetings. Recording of previous live broadcast meetings are also available there.

Business

1. **Welcome by the Chair - Introductions & Updates**
2. **Minutes of the meeting held on 20 January 2021** **(Pages 3 - 8)**
3. **Apologies & Declarations of Interest**
4. **Public Questions & Statements**

Members of the public may ask questions or make statements at this meeting if they have given notice and provided the text to Melanie Carr of Democratic Services (*contact details below*) no later than midday on 23 March 2021. Each speaker should limit themselves to 3 minutes on any item. Members of the public who have given notice will be invited to speak:

 - at this point in the meeting if their questions/statements relate to matters which are not otherwise on the Agenda (subject to an overall time limit of 30 minutes);
 - when the relevant Agenda item is being considered if they wish to speak on a matter which is on the Agenda for this meeting.

If you are exercising your right to speak at this meeting, but do not wish to be recorded, please inform the Chairman who will instruct those taking a recording to cease whilst you speak.

5. **Attendance of Rt Hon Robert Goodwill MP**
Opportunity for the MP to share his views on main issues of local interest.
6. **Stronger Communities Update** **(Pages 9 - 14)**
The report provides an update on the Stronger Communities Programme contribution to the COVID19 Social Isolation and Approach to Community Efforts workstream, including an overview of progress made in the Scarborough & Whitby Constituency area.
7. **Draft Work Programme 2021/22** **(Pages 15 - 18)**
8. **Other business which the Chairman agrees should be considered as a matter of urgency because of special circumstances.**

Contact Details

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Barry Khan
Assistance Chief Executive
(Legal and Democratic Services)

County Hall
Northallerton

18 March 2021

North Yorkshire County Council

Scarborough and Whitby Area Constituency Committee

Minutes of the remote meeting held on Wednesday, 20th January 2021 commencing at 10.30 am.

County Councillor Joe Plant in the Chair. plus County Councillors C Pearson, Andrew Backhouse, Derek Bastiman, David Chance, Liz Colling, David Jeffels, Janet Jefferson, Andrew Jenkinson, Tony Randerson and Roberta Swiers.

In attendance: County Councillors Carl Les, Gareth Dadd and Caroline Dickinson.

Officers present: Richard Marr and Gary Fielding.

Other Attendees: Simon Cox (NHS North Yorkshire CCG), and Heather McNair and Simon Morrill (York Teaching Hospital NHS Foundation Trust).

Apologies: County Councillors Eric Broadbent and Callum Walsh

Copies of all documents considered are in the Minute Book

70 Introductions & Apologies for Absence

The Chair welcomed everyone to the meeting and Members introduced themselves.

Apologies were given for County Councillors Callum Walsh and Eric Broadbent.

71 Minutes of the meeting held on 6 November 2020

Resolved –

That the Minutes of the meeting held on 6 November 2020, having been printed and circulated, be taken as read and confirmed and signed by the Chair as a correct record.

72 Declarations of Interest

There were no declarations of interest.

73 Public Questions & Statements

There was one public statement from County Alderman Jayne Miller in relation to agenda item 6 – East Coast Review & Scarborough Hospital Performance Update. The Chair agreed that the statement would be read out by the clerk in the absence of the member of the public, and that it should be read out at the start of consideration of agenda item 6.

74 Council Budget Proposals for 2021/22

Gary Fielding, Corporate Director for Strategic Resources gave a presentation on NYCC's latest Budget & Mid Term Financial Strategy Forecasts, together with the associated risks and issues, which highlighted:

- 2021/22 would be balanced mostly through one-off Government funding and Reserves – Gary Fielding provided a breakdown of where those reserves would come from, confirming that some reserves were ring-fenced e.g. insurance reserves. Members noted the use of Reserves would allow the time to produce the necessary plans.
- No Spending Review was expected beyond 2021/22;
- It was not a sustainable option to balance 2022/23 through the use of Reserves, so a strong and credible plan was needed;
- Funding and Net Service Pressures;
- The legacy of Covid – a breakdown of the post Covid pressures;
- The latest forecast for the next 3 years was projecting a £82m cash shortfall at the end of the MTFs, with a recurring £30m shortfall thereafter;
- Whilst there was a great deal of uncertainty at this stage, the Local Government Review may deliver part of the solution;
- Council Tax consideration and Adult Social Care Precept Options – it was confirmed that the Council had the option of taking advantage of the 3% ASC precept now or retaining the flexibility of doing so in the future. Members noted that the ASC precept would be built in to the base budget;
- The proposed locality budget per annum for 2021/22 and 2022/23£ was 10k per member, at a total cost of £1,440k;

He went on to outline the Council's budget plan, which included the option of an intermediate Budget later in 2021, and the next steps in the Budget process.

Finally, Gary Fielding highlighted some specific financial issues affecting the Scarborough & Whitby constituency area, which included:

- Projections for maintained schools, including that 115 LA maintained schools (49%) were projecting an in-year deficit in 2020/21;
- A breakdown for schools across the constituency e.g. the number of schools expected to be in deficit over the next 3 years and the value of that deficit, which was expected to rise to £18.3m by 2022/23. Members noted that the average deficit figures provided often masked some serious problems for some individual schools;
- The Scarborough & Whitby constituency area covered one ASC budget area
- The expected HAS Directorate overspend for 2020/21 of £10.3m, made up of COVID-19 related budget pressures of £13.9m and non-COVID net underspends of £2.7m, related to business-as-usual activity;
- Detailed examples of reduced 'business-as-usual' activity, as a result of COVID e.g. a 30% reduction in Living Well referrals and a 25% reduction in reablement activity etc. Members raised concern about the likely impact of a growing backlog of need in those areas;
- In Scarborough & Whitby 38% of existing residential and nursing care contracts were being paid above NYCC rates;
- Overall, 94.7% of the new residential and nursing payments since April 2020 cost more than the Council's official rate;

Looking forward, it was confirmed that it might be possible for Area Constituency Committees to have more say on Highways maintenance budgets as part of the development of their role.

The Chair thanked Gary Fielding for his informative presentation and it was

Resolved – That the presentation and update be noted.

75 East Coast Review & Scarborough Hospital Performance Update

The public statement submitted by County Alderman Jayne Miller was read out by the clerk as follows:

"I am grateful for the opportunity to contribute to the debate regarding the Healthcare of the residents and patients on the Coast.

As a former non-executive director of the former Healthcare Trust it gives me no pleasure to express deep concern about the deterioration in the state of Healthcare at Scarborough Hospital since it was taken over by the York Healthcare Trust. Many of the specialities such as breast cancer, strokes, surgical procedures previously done at Scarborough are now carried out in York and the overall deterioration in care on the wards at Scarborough Hospital is at a critical level.

We all know that the Health Service is facing unprecedented challenges due to Covid but whilst dedicated staff work hard to save lives on these wards, we cannot allow the care of patients on other wards to fall well below the acceptable standard they not only need but are entitled to expect.

A lack of personal care such as ensuring a patient receives basic human respect, being washed, kept clean, helped to drink and eat if required, given empathy, support and compassion cannot and should not be allowed to go unchallenged.

The March CQC report identifies many of these issues. Equally concerning it identifies a lack of clinical leadership and many can testify that the situation has deteriorated further since March. What procedures have the Trust put in place to hold Consultants to account for their performance, what procedures are in place to ensure Wards are being managed so patients feel valued and cared for and relatives kept informed and up to date, how are complaints being monitored so lessons are learnt and used as an essential part of identifying poor practice and care.

Owing to Covid restrictions relatives cannot go into see for themselves that their loved ones are being cared for as they would wish. They can only trust and hope they are being cared for and rely on telephone calls - only to be let down when they cannot get the information they seek.

It is clear that as more and more services are being transferred to York, Scarborough Hospital's ability to serve the Community is being diminished.

The issues I refer to are not a matter of resources - they are indicative of poor management and a culture which lacks robust challenge. I urge the Committee to hold the Trust Management to account to put in place transparent, tangible strategies to radically improve and monitor the quality of care, clinical leadership at Scarborough Hospital and give our patients the dignity, compassion and healthcare they deserve so we can all have confidence that the service can and will care for us when we need it most."

The Chair noted his thanks to County Alderman Jayne Miller for her contribution and invited NHS representatives to give their presentation.

The Committee received an update on NHS North Yorkshire Clinical Commissioning Group's East Coast Transformation Programme from Simon Cox – Programme Director, together with a performance update for Scarborough hospital from Simon Morrith (CEO) and Heather McNair (Chief Nurse) of York Teaching Hospital NHS Foundation Trust.

The transformation programme update provided a strategic overview of the recognised challenges for coastal communities, for isolated rural District General Hospitals e.g. dis-

economy of scale, workforce recruitment and retention, infrastructure, limitations of effective networks, the impact of the wider economy and the financial challenges if providing care within the provided financial allocations. He went on to detail progress with the programme to date, and gave reassurance that the principal aim of the Scarborough Acute Review was to support the ongoing provision of an Emergency Department in Scarborough.

In regard to the ongoing performance of Scarborough Hospital, Simon Cox outlined the 2019 quality and performance summit which aimed to address the same quality concerns raised in the public statement. Finally, he drew members attention to the planned relaunch of the East Coast programme in 2021.

In response to the issues raised within the public statement, Heather McNair provided information on the quality improvement achievements to date and the planned actions going forward which would deliver the improved standards on wards

Heather McNair provided an overview of the quality improvement achievements to date and confirmed the hospital's access to newly trained nurses. She also provided information on IT improvements that supported the monitoring of the quality of care on wards. She went on to confirm that as a result of the improvement measures, the Trust now felt they were in a position to request that the CQC remove the Hospital's regulatory actions.

Simon Cox noted the Hospital was part of a wider health and social care system, particularly with the elderly population in Scarborough, requiring closer working with primary and social care services outside the boundary of the hospital. He tied to this the benefits of working with Whitby Hospital. He also confirmed that significant additional capital (£47m) had been secured to deliver a new Emergency Department and Intensive care unit and the initial business case for that development was due to be approved in summer 2021, with a planned opening in late 2023. He noted this evidenced the commitment to the long-term sustainability of the Hospital

He went on to provide a brief update on staffing level improvements in general surgery and urology, and confirmed that the temporary acute service change was to be made permanent. In regards to the stroke service, he confirmed that the temporary stroke service pathway in operation since May 2020 i.e. the direct transfer of all patients requiring acute stroke care to York and Hull, was proving successful with improved clinical outcomes. Finally, he provided an overview of the new service model for Medical Oncology.

The Chair thanked CCG representatives for the presentation, but drew attention to a number of recent CQC reports which evidenced concerns about staffing and breaches in service standards. He also queried Scarborough Hospital's response to the Ockenden review of maternity services, and highlighted the public perception of Scarborough Hospital moving towards becoming an accident and emergency centre with all other acute services being moved to York.

In response, Heather McNair confirmed the steps taken to both improve training and staffing levels in the respiratory and cardiology wards, and the ongoing response to the Ockendon review which would require some investment.

Simon Cox and Simon Morrith assured members that whilst there would always be an ongoing review of the services provided in both Scarborough and York, the CCG was committed to the provision of an acute hospital in Scarborough. Simon Morrith also acknowledged that the public perception needed addressing, and that action would be taken to do so, which included renaming the organisation York & Scarborough NHS Teaching Foundation Trust from April 2021.

Other members raised their concerns about:

- The ongoing quality of basic care provision on the hospital wards;

- The increased activity for York hospital in dealing with the number of transfers
- Staffing levels, the use of bank nurses and the ability to attract consultants;
- The possibility to use CCTV on wards to monitor
- The future of Malton Hospital;
- The absence of a continuing narrative around the changes to hospital services

In response, Heather McNair confirmed:

- The current vacancy rate at Scarborough hospital was roughly double of that at York Hospital (13% & 6% respectively).
- Bank nurses were never left to run wards and it was the same small cohort of bank staff that were used.
- The use of CCTV on wards was not considered appropriate but it was used in public areas.
- Patients and families were encouraged to talk to the hospital about any treatment and care concerns - the process for monitoring and reviewing complaints was outlined.

Simon Cox confirmed there would be a continued evolution of health care across the east coast, as happened in all other areas of the country, and agreed there needed to be better communication with partners about changes. Simon Morritt also accepted the need for an improved and ongoing discourse with partners, politicians and the public, and gave a commitment to do so.

Finally, the Committee agreed they wished to keep a watching brief and the Chairman requested a further update in June 2021. It was also agreed that the Chairman would write to the CQC about the community concerns for the future of Scarborough Hospital and the quality of care.

76 Scarborough & Whitby Area Constituency Committee Work Programme 2020/21

Considered -

The report of the Assistant Chief Executive (Legal and Democratic Services) asking Members to review the Work Programme, taking into account the outcome of discussions on previous agenda items and any other developments taking place across the area.

Resolved - That the Democracy Officer update the work programme to reflect the following decisions made during the meeting:.

- | | |
|-----------------------|--|
| 17 March 2021 Meeting | - Road Markings Update
- Stronger Communities Update on work in response to Covid throughout the year |
| 16 June 2021 Meeting | - Further Performance Update on East Coast Review
- Update on Scarborough & Whitby Citizens Advice Bureau |

The meeting concluded at 1.00 pm.

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**NORTH YORKSHIRE COUNTY COUNCIL
SCARBOROUGH & WHITBY AREA CONSTITUENCY COMMITTEE
26TH MARCH 2021**

Stronger Communities: COVID19 Social Isolation and Approach to Community Efforts

1.0 Purpose of Report

To provide Members with an update on the Stronger Communities Programme contribution to the COVID19 Social Isolation and Approach to Community Efforts workstream, including an overview of progress made in the Scarborough & Whitby Constituency area.

2.0 Background

- 2.1 In March 2020, the Stronger Communities Team were tasked with developing and mobilising community support infrastructure in response to the COVID19 (Coronavirus) pandemic. With a national lockdown imminent and those classified as clinically extremely vulnerable being advised to shield, it was imperative that a 'safety net' of community based support and assistance was in place for people who did not have friends, family or neighbours to call upon.
- 2.2 Working with 23 key trusted voluntary sector partners across the County and drawing upon the existing, sound working relationships in place, the community support infrastructure was mobilised in four days. The 23 Community Support Organisations (CSOs) were requested to act as the single point of contact within a locality, and in conjunction with local networks, commenced coordination of a variety of volunteer led support services. This included the collection and delivery of shopping and prescriptions, caring for pets, offering regular social contact by telephone, and acting as a local agent for the COVID-19 Self Isolation Grant. The CSO also provided support to local networks and action groups (for example Mutual Aid Groups) that had come together to assist in their communities, providing information, advice and guidance to ensure that all activity was delivered as safely as possible for both the volunteer and the beneficiary.
- 2.3 In addition to this, North Yorkshire County Council (NYCC) extended opening hours to include weekends and public holidays to ensure that support was in place 7 days per week between 8.00am and 5.30pm. This has been primarily delivered by the Customer Service Centre and Stronger Communities, in conjunction with Team North Yorkshire Volunteers and NHS Responder Volunteers where appropriate.
- 2.4 Alongside intensive support from their local Delivery Manager, funding support was also made available for the CSOs; this will total approximately £950K over a 12-month period. Although the generic support offer is universally available across the County, the model of delivery varies dependent on local need and community assets available. A number of CSOs have evolved their delivery model; either reconfiguring their services, or developing new ways of working in order to continue to provide support within the varying levels of restrictions.
- 2.5 Despite the ever-changing landscape, community support infrastructure through the CSO network has remained in place throughout the last 12-month period, and will continue to be in place until at least September 2021.

3.0 Community Support Organisation Performance (2020/21)

3.1 Since the mobilisation of the community support model in March 2020, the following activity has been recorded via the 23 CSOs across North Yorkshire, primarily facilitated by approximately 95,000 volunteer hours:

- Approximately 82,000 contacts;
- 17,214 prescriptions delivered;
- 24,724 shopping deliveries made;
- 32,559 befriending calls and 22,083 phone check ins made;
- Administered and allocated 1,132 Covid19 Self Isolation Grants totalling £108,775;
- 4,402 transport requests fulfilled; and
- 31,876 meals delivered.

3.2 There have been complementary services developed to support the CSOs and community support infrastructure; this was demonstrated when CSOs started to receive an increasing number of requests for transport to hospital and medical appointments in summer 2020; particularly for those who did not have support within their own household and who were not eligible for patient transport services. A solution was developed in conjunction with Integrated Passenger Transport (IPT), utilising NYCC Fleet capacity should no other local option be viable. This referral pathway remains in place, and has recently been broadened to support vaccination appointments (as outlined in Section 4.2).

3.3 In addition to this, Stronger Communities have distributed £55,982 in Community Response Grants (March – September 2020), and £99,242 in Covid19 Community Grants (September 2020 onwards). This investment has allowed communities and charities to respond to the needs of their communities during lockdowns and periods of heightened restrictions; examples of which have included support services to help people to self-isolate, have access to food and supplies, and stay connected to people through technology. Over the summer period, grants were also used to support groups to re-open some services and activities where they were able to confidently operate in a covid-safe and compliant way. As Stronger Communities tentatively look towards recovery, the Programme will continue to offer small grants to help groups adapt existing and / or start new activities that help people regain confidence and independence in a safe and covid compliant way.

4.0 Covid19 Related Work

4.1 Defra's Local Authority Emergency Assistance Fund for Food and Essential Supplies

The Government made provision for an emergency fund of £63 million to be distributed to local authorities in England to help those who were facing financial hardship and as a result were struggling to afford food and other essentials due to COVID-19. The funding was a one-off contribution for the 2020-21 financial year, and was intended to help local authorities to continue to support those people and families facing hardship over the coming months due to COVID-19.

The County Council was awarded £532,000 via the fund. In September 2020, NYCC, in consultation with the seven district councils, allocated £177,000 via 24 grant awards to further support and expand the direct provision of food for those people and families experiencing financial hardship. A second round of funding was made available in December 2020 for food banks and other food supply schemes (for example community kitchens and fridges, or meals on wheels) to support voluntary and community sector

efforts over the winter months; a further 24 grants totalling £100,000 were awarded and distributed before Christmas.

In addition, £105,000 has been awarded to Citizens Advice North Yorkshire (comprising Citizens Advice Mid North Yorkshire, Citizens Advice Craven & Harrogate Districts and Citizens Advice Scarborough & District) to expand their Money and Benefits Advice Service across the County. This was in direct response to evidenced increased demand between April and July 2020, particularly from a new cohort of individuals who are presenting to services for the first time. The remaining funding has been used to extend the reach of the North Yorkshire Local Assistance Fund (NYLAF).

This investment was to complement the £1.4million that was also awarded to NYCC via the Covid19 Winter Grant, to support families and children who have been affected by the pandemic, as well as existing resources in place through the NYLAF General Financial Hardship and the aforementioned Covid19 Self-Isolation grants.

4.2 Support for the NHS Covid19 Vaccination Programme

CSOs in Ryedale, Harrogate, Hambleton and Richmondshire were approached to support the NHS Covid19 Vaccination Programme. Volunteers have been offered in the short term while longer-term arrangements are discussed; in collaboration with Community First Yorkshire, information, advice and guidance has been offered to the voluntary and community sector to ensure that key areas of consideration such as insurance were explored. Strategic conversations continue to take place at North Yorkshire and York Local Resilience Forum (NYLRF) level to establish the support requirements, and the LRF continue to review options to ensure that this can be maintained in the longer term.

Since the inception of the NHS Covid19 Vaccination Programme, there has been an increased level of requests for transport to vaccination appointments. In order to support this logistical work area, NYCC has broadened the access/transport to medical appointments referral pathway to include vaccination appointments, with the key triaging point being in locally based CSOs. Should there be no locally based solution available; CSOs can request support from NYCC Integrated Passenger Transport (IPT) should capacity permit. Details of the CSOs have been circulated via the Clinical Commissioning Groups (CCGs) and Primary Care Networks (PCNs) so GPs are aware of the support that is available in relation to vaccination transport.

4.3 North Yorkshire Together Activity Packs

Approximately 3,500 North Yorkshire Together Activity Packs have been distributed through Stronger Communities, CSOs, and partners to families and adults across the County over the three phases of the project in 2020/21. The packs contained a range of equipment to encourage people to remain active and increase mobility, alongside a range of resources aimed at increasing wellbeing.

4.4 Capacity Building

In parallel to COVID-19 community response work, the Stronger Communities Programme has continued to strengthen local community assets and infrastructure; this has included continuing to encourage relationships and collaborations between voluntary and community sector organisations as well as stabilising, and / or building capacity within them if required. Since March 2020, the Programme has provided specialist support to assist 10 VCSEs with work areas such as restructuring their organisations, re-modelling their services and providing additional capacity for fundraising; all of which have been crucial in trying to ensure their future sustainability, in one of the most challenging times for the sector in recent years.

5.0 Planning for 2021/22

5.1 Independent Evaluation

The Stronger Communities Programme is subject to a 5-year independent evaluation, conducted by Skyblue Research. Evaluation of the CSOs has now been encompassed within this, alongside continuing to develop our ten-year strategy, People, Place and Power. Discussions on a strand of this Strategy, building on existing infrastructure and the creation of 'Community Anchor Organisations' in localities have been accelerated by the needs presented by Covid19 and the mobilisation of the CSOs; the third phase of evaluation with CSOs is taking place in March 2021, in conjunction with colleagues in NYCC Health & Adult Services Service Development team.

5.2 Holiday Activities and Food Programme

Stronger Communities are working with colleagues in Children and Young Peoples Service (CYPS) and voluntary sector partners to support the delivery of the Holiday Activities and Food Programme (funded from Department for Education grant). Acknowledging that holidays can be a pressure point for families due to increased cost, and that some children will experience 'unhealthy holidays' both nutritionally and physically, a programme to deliver nourishing food, nutritional advice and a range of enriching activities is being developed for Easter, Summer and Christmas school holidays. The programme – FEAST (Food, Entertainment, Arts & Sports Together) - is being delivered in partnership with a communities and voluntary sector groups and is be coordinated by a consortia of North Yorkshire Youth, North Yorkshire Sport and Rural Arts working as North Yorkshire Together. This not only ensures that a breadth of provision can be made across the county, but it also enables the funding to be invested directly into communities and local assets. Due to restrictions the Easter programme will be delivered remotely providing vouchers, a range of digital resources, and distribution of age appropriate holiday activity packs. Summer provision will - it is hoped – be delivered face to face across the county and North Yorkshire Together partners will work with local groups and clubs to build their capacity, and develop new groups, if required, to meet gaps in activity provision.

5.3 Reboot North Yorkshire

Working with colleagues in Technology and Change, Stronger Communities have been supporting the development of Reboot North Yorkshire. The movement is bringing together a wide range of partners and community organisations across the County, including businesses, libraries, schools, local charities and volunteers – to help provide people across North Yorkshire with IT equipment and access to the internet so they can stay connected.

5.4 Initially prioritising children and young people who need access to digital resources to support remote learning, it is anticipated that Reboot North Yorkshire will also seek to support older and vulnerable people to get online to tackle social isolation and improve their mental health and wellbeing in further phases.

6.0 Local Area Information

6.1 Scarborough

Scarborough South CSO is a partnership between Scarborough and District Age UK, Scarborough, Whitby and Ryedale Mind and Scarborough YMCA. This partnership has provided a robust response to the challenges that have faced Scarborough and Filey's residents. They were quick to recruit new volunteers to add to their existing combined network and with them were able to support the high demand for shopping, telephone befriending and advice. Their awareness of emergent concerns, such as fuel poverty, has

meant that they have been able to highlight new issues at an early stage to allow for timely solutions. Their partnership has provided flexible support when needed, particularly around mental health support and identification of financial hardship leading to health inequalities.

6.2 During the pandemic, the CSO has built on its existing network of formal and informal partnerships for effective utilisation of resources. It works with a network of other organisations such as Gallows Close, the Rainbow Centre, Filey Free Fridge as well as CAB and local social housing providers. This partnership approach has meant that they have been able to secure a number of additional external grants as well as their work featured in the Carnegie UK report 'COVID-19 and Communities Listening Project: A Shared Response'. New projects delivered by and / or in partnership with the CSO including for example:

- A cooked meal service for those in financial hardship and health issues
- Counselling over zoom
- Chair based exercise over zoom
- Veterans Support work

6.3 Looking forward, the Scarborough South CSO is working closely with Stronger Communities to provide relevant support for residents in a number of areas including; support for those who need to increase their confidence after shielding before re-engaging with their communities and to look at working to reduce the health inequalities that have become so apparent during the pandemic.

6.4 Whitby

Whitby area is served by two CSOs who are geographically split to cover the urban and rural area. Coast and Vale Community Action (CaVCA) supports Whitby town and Revival North Yorkshire covers the rural villages of Esk Valley, Sleights and Staithes. Revival North Yorkshire was an established direct delivery organisation in this geographical area prior to the pandemic, providing a range of primarily volunteer-led services in order to support the needs of older and vulnerable members of their local communities. CaVCA had good links with families through their work with Hungry Little Minds campaign as well as very positive connection with the PCN through their social prescribing contract and with a network of micro providers and small enterprises. This contact with local businesses enabled them to access the support of furloughed staff to help support the volunteering effort at the height of the pandemic when access to online food shopping was very difficult.

6.5 Working with partners and local networks, both CSOs have provided a core offer of community support, including shopping and prescription delivery and befriending. A number of their existing services have been expanded and new services have been developed, in order to respond to the needs that have emerged within their localities. Examples include:

- A community magazine In Touch produced by Revival North Yorkshire with contributions by local people to mitigate loneliness and isolation.
- Key members of the Whitby Food Alliance, a collaboration of organisations and charities working together to try to alleviate the issues around food poverty and the distribution of food to vulnerable people.
- Partnership with local businesses in order to provide quality meals through their cooked meal delivery schemes for those coming out of hospital or in poor health.
- A Zoom physical activity pilot in order to increase resilience.

As we tentatively move towards recovery, the CSOs are working with Stronger Communities to consider how they can deliver transition activity in order to help build people's confidence to re-engage in their communities, particularly if they have been self-isolating and / or shielding.

7.0 Recommendations

7.1 It is recommended that Members note the content of this report.

Marie-Ann Jackson
Head of Stronger Communities
North Yorkshire County Council
11th March 2021



**North Yorkshire County Council
Scarborough & Whitby Area Constituency Committee
26 March 2021 at 10am**

Draft Work Programme for 2021/2022

1.0 Purpose of Report

1.1 The report asks Members to consider the Committee's work programme for 2020/2021 shown at Annex A, and propose topics for future consideration.

2.0 Committee Remit

2.1 The Area Constituency Committees:

- Act as a forum for Members to bring forward issues affecting their local Electoral Divisions
- Hear and respond to questions and statements from members of the public relating to anything affecting the community within the constituency area
- Agree a Work Programme which lists items of business which the Committee wishes to consider at future meetings
- Undertake meaningful scrutiny of local health issues within their constituency area, complementing the strategic work undertaken by the Scrutiny of Health Committee
- Undertake meaningful scrutiny of local transport issues within their constituency area, complementing the strategic work undertaken by Transport, Economy and Environment Overview and Scrutiny Committee
- Act as consultees in major decisions that affect their constituency area (including responding to consultations)
- Make recommendations on the application of Innovation funding (supported by the Stronger Communities Team)
- Develop a working relationship with the local MP, sharing updates and information on relevant local issues being addressed by the committee.

3.0 Work Programme

3.1 The draft work programme for the 2021/2022 municipal year is attached at Annex A for the Committee's consideration.

4.0 Scheduled Committee Dates

4.1 This is the final committee date for this municipal year. The meetings dates for the coming municipal year are shown in Annex A. For the time being these meetings are scheduled to be held remotely via Microsoft TEAMS, but this may be subject to change.

5.0 Recommendation

5.1 Members are asked to consider, amend and adopt the Committee's draft work programme for 2021/2022 shown at Annex A.

Melanie Carr
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Annex A – 2021/2022 Work Programme

**Scarborough and Whitby Area Constituency Committee
Draft Work Programme 2021/22**

Friday 9 July 2021 at 10.30am - To be held remotely via TEAMS

Subject	Description
Attendance of MP	Opportunity for the RT Hon Robert Goodwill MP to share his views on main issues of local interest
Yorkshire Water - Environmental Performance Bi-annual Update	Attendance of Paul Carter, Head of Corporate Affairs at Yorkshire Water – Update on Environmental Performance Assessment
Scarborough Hospital Performance Update	A further performance update for Scarborough hospital from Simon Morritt (CEO) and Heather McNair (Chief Nurse) of York Teaching Hospital NHS Foundation Trust
Scarborough & Whitby Citizens Advice Bureau Update	Update in response to Covid from Scarborough & Whitby Citizens Advice Bureau
2021/22 Work Programme	Review of areas for Scrutiny

Friday 17 September 2021 at 2.30pm

Subject	Description
Attendance of MP	Opportunity for the RT Hon Robert Goodwill MP to share his views on main issues of local interest
Rural Policing Update	Annual Update from the NYP Rural Taskforce Unit
2021/22 Work Programme	Review of areas for Scrutiny

Friday 3 December 2021 at 10:30am

Yorkshire Water - Environmental Performance Bi-annual Update	Attendance of Paul Carter, Head of Corporate Affairs at Yorkshire Water – Update on Environmental Performance Assessment
Schools, Educational Achievement & Finance	An overview of the local educational landscape, educational achievement and the financial challenges which affect schools in the Scarborough & Whitby constituency area
2021/22 Work Programme	Review of areas for Scrutiny

19 January 2022 at 10:30am

Budget 2022/23 Proposals	Overview of Budget proposals for 2021/22 – Gary Fielding, Director of Strategic Resources
2021/22 Work Programme	Review of areas for Scrutiny

10:30am on 16 March 2022

Subject	Description
Draft Work Programme for 2022/23	To consider and amend areas for Scrutiny in the coming municipal year

Not yet scheduled:

1. Attendance of North Yorkshire Fire and Rescue Service Group Manager - An overview of four NYFRS projects affecting the constituency area.
2. Crime Data Update – NYP presentation on crime data for the constituency area
3. Funding opportunities & Access to alternative sources of funding for community projects (not public or private sector)
4. Coastal Growth Plan